

Fig. 1.1 for Question 1**Glastonbury Festival, England**

The Glastonbury Festival is one of the largest open-air music and performing arts festivals in the world. The festival is held annually in June. It is attended by over 150 000 people each year. The festival is best known for its contemporary music, but also features dance, comedy, theatre, circus and many other arts. There are over 385 live performances.

The majority of visitors to the Glastonbury Festival will stay on site in their own tents on one of the many camping fields. There are some other accommodation options for those who prefer not to camp including rooms to rent in the local area.

**Fig. 1.1**

Fig. 4.1 for Question 4

Airlines have several staff groups. These include:

- pilots to fly the planes
- flight attendants to serve passengers and perform various inflight safety functions
- reservation clerks to take bookings
- airport check-in and gate personnel to process the passengers
- ramp-service agents to load luggage and marshal aircraft
- guards to maintain security
- mechanics to maintain the planes
- health and safety staff to develop and implement safety policies and procedures.

Fig. 4.1

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